ISO 9001:2015 Foundation (QMS) (E-learning)

The aim of this e-learning course is to provide delegates with the skills and prior knowledge needed to complete the CQI IRCA Internal QMS Auditor training course and CQI IRCA QMS Lead Auditor/Auditor training course. It is also useful as an introduction for anyone involved in the development, implementation and maintenance of an ISO 9001:2015 management system or similar quality management system.

Snapshot

CQI | IRCA
CERTIFIED COURSE

Course Type:	E-Learning training programme
Estimated Duration:	7.5 hours
Public Price	€195
Accreditation Fees	€25 (CQI IRCA Course Certification)
Single Price	€220
Group Price	Available on request

Introduction

The universal Quality Management standard, ISO 9001 has been implemented by over 1.2 million organisations in 175 countries. ISO 9001:2015 provides industry with a useful model for business process improvement.

The ISO 9000 family addresses "Quality management". “Quality Management” means what the organisation does to fulfil:

- The customer's quality requirements, and
- Applicable regulatory requirements, while aiming to:
    - Enhance customer satisfaction, and
    - Achieve continual improvement of its performance in pursuit of these objectives.

More and more companies in both the public and private sectors are applying for certification to ISO 9001. It is rapidly becoming the minimum expectation for Quality Systems throughout all business sectors.

The aim of the Quality Management Systems Foundation training course is to provide people with an understanding of the importance of ISO 9001 as a tool for business improvement and emphasise the benefits and flexibility of this standard for all types of organisations.

What's covered?

The course is structured over 11 Lessons to allow for adequate coverage of all elements of ISO 9001:2015.

The programme covers the following topics:

- How to define “quality”
- The purpose and benefits of quality system standards, Annex SL & risk-based thinking
- The 7 Quality Principles, Plan, Do, Check, Act (PDCA) and Continual Improvement cycles
- The relationship between ISO 9000, ISO 9001 and ISO 9004
- The requirements of ISO 9001:2015 (using practical examples applied to a case-study organisation)
- Overview of Annex SL and the relationship between the clauses of ISO 9001, ISO 14001 and ISO 45001

Who Should Attend?

- Those considering implementing ISO 9001 in their company or tasked with understanding what ISO 9001 implementation entails.
- Those who need to understand the business benefits of ISO 9001.
- Those who need to understand the process approach to management systems.
- Those considering attending any CQI IRCA certified QMS Auditor Course.

For applicants whose first language is not English, SQT recommends a minimum English language competency of IELTS 5.5 (or equivalent) for successful completion of this programme. It is important to note that learners are not expected to have an IELTS or equivalent examination complete. Potential delegates are expected to self-assess their English language competency against the IELTS Band scores which can be found in this document.

Pre-course Knowledge

Delegates should familiarize themselves with pre-course material prior to completing the course:

- Quality management principles
- Reaping the benefits of ISO 9001
- Selection and use of the ISO 9000 family of standards

What will I learn?

Participants achieve the following learning outcomes from the programme:

- Define “quality”
- Explain the purpose and intent of the ISO 9000 series of standards
- Describe the ISO 9001:2015 requirements and the concepts of quality management and the relationship between quality management and customer satisfaction
- Understand commonly used quality management terms and definitions, as given in ISO 9000:2015
- Explain the relationships between the clauses of ISO 9001:2015

- Have a knowledge of management systems through the Plan-Do-Check-Act cycle
- Describe the potential business benefits of the process approach used in quality management and of having a formal Process-Based Quality Management System
- Understand how ISO 9001 provides the ideal basis for an Integrated Management System
- Understand the context of their organisation with respect to quality management.
- Determine quality risks and opportunities relevant to their organisation.

Expert Course Tutors - Profile & Testimonials

This CQI IRCA Programme (FD116) is presented by Antaris (01185832).

Technical Assistance can be provided by the support desk at elearning@sqt-training.com

How will I be assessed?

A variety of self-evaluation tests will be present throughout the course which utilise case studies and sample documentation. Delegates are assessed throughout the course by progress through the Lessons. Upon successful completion of the course, delegates will be awarded with an SQT Certificate of Attendance and an CQI IRCA Certificate of Completion.

Programme accreditation

This course has been certified by CQI IRCA, course certificate number 2066. The Chartered Quality Institute - International Register of Certificated Auditors (CQI IRCA) is the world's original and largest international certification body for auditors of management systems.

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